

COMING OUT OF THE CRISIS STRONGER

The Importance of Culture, Leadership and Resilience in Times of Major Crisis

30. MÜNCHNER MANAGEMENT KOLLOQUIUM



March 08, 2023

Dr.-Ing. Carlo Mackrodt

Agenda

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THE SURVEY TEAM / INVITATION TO C-SUITE ROUNDTABLES IN 2023





2. INTRODUCTION

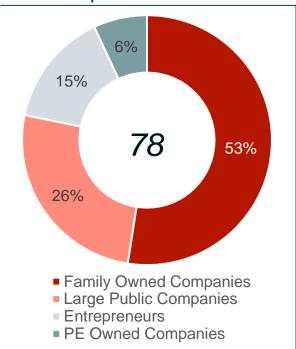


8 Roundtables with 78 participants in 2022*

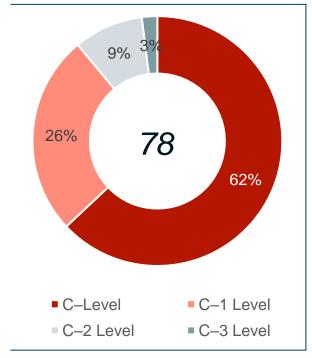
CHARACTERIZATION OF THE PARTICIPANTS

- ✓ 53% of the participants come from a family-owned business
- 62% of the participants are C-Suite executives
- ✓ 31% of the respondents are located outside of Germany

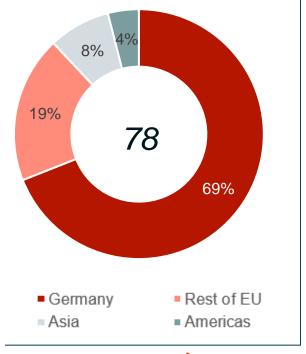
Ownership structure



C-Suite



Split by Country





^{*} Aug./Sept. 2022 C-Suite Roundtables with 78 participants in total



2. SUMMARY OF THE RESULTS



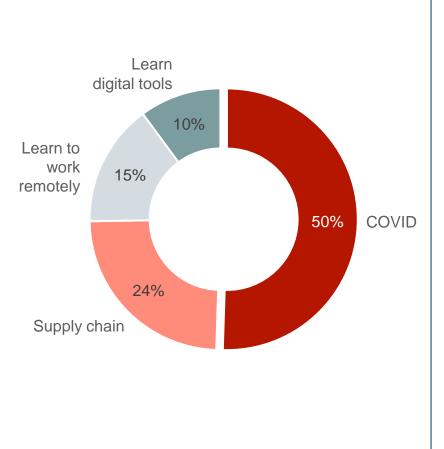
The mood has changed completely since 2018

2018 2020 2022 While German participants mostly see challenges, participants from other countries mostly see opportunities! "COVID "The German made "German insufficiencies Powerhouse" Angst" obvious" How can German leaders regain their self-confidence

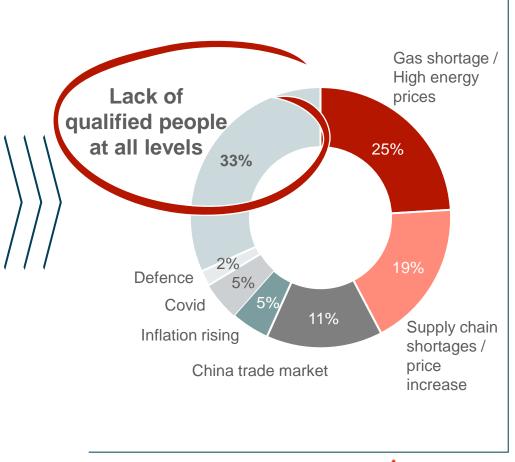
The major market challenges have changed dramatically during the last two years*

MARKET CHALLENGES





2022

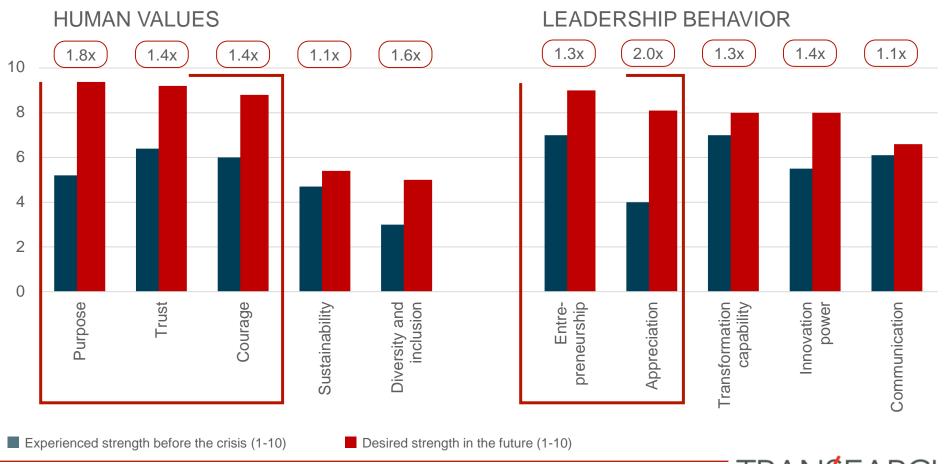


^{*} Counted number of quotes during the 2022 TRANSEARCH Roundtable sessions in 2022 with 78 participants in total.



Human values and expectations on leadership behaviors are changing. Purpose and appreciation increased most.

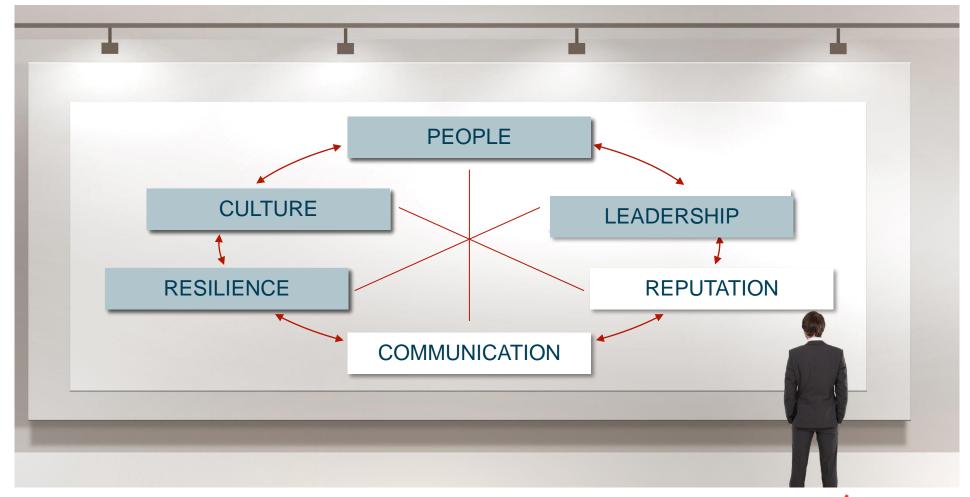
FIVE VALUES PARTICULARLY INCREASED IN IMPORTANCE: PURPOSE, TRUST, COURAGE, ENTREPRENEURSHIP AND APPRECIATION OF PEOPLE





In the discussions, six key levers were identified that will make companies stronger.

SIX KEY LEVERS TO MASTER THE CURRENT CRISIS*



^{*} Source: TRANSEARCH Roundtable discussions in 2022

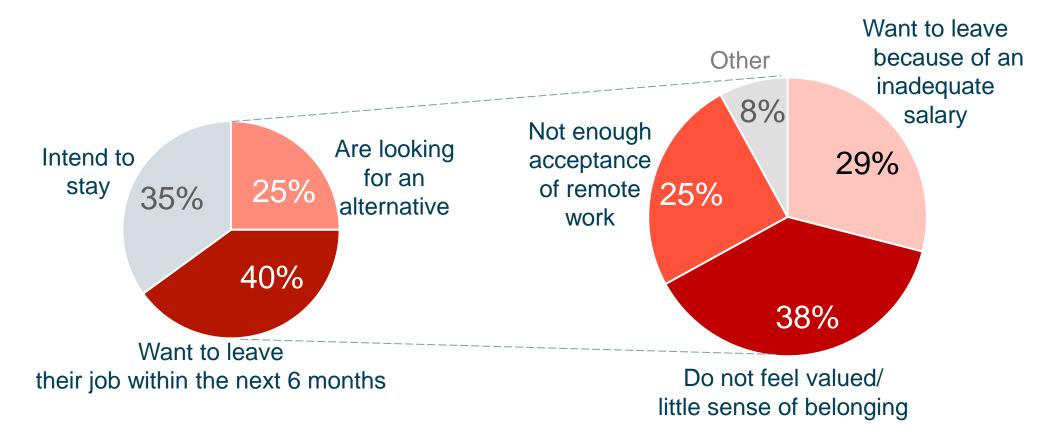


mentioned in this presentation

65% of employees are looking for an alternative job.

REASONS WHY EMPLOYEES ARE QUITTING THEIR JOBS



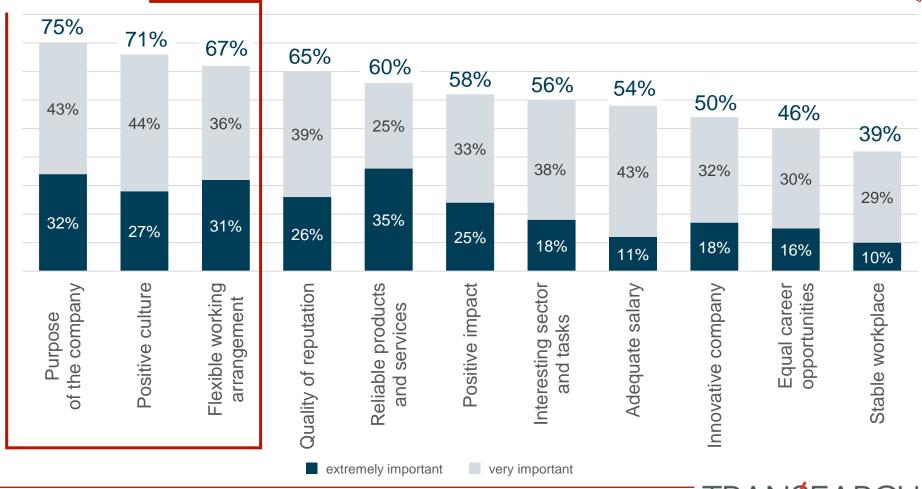




Flexible working arrangements have become a crucial factor.

PARAMETERS FOR CHOOSING THE WORKPLACE





Culture is the fuel that helps adapt to new situations with agility – is the basis for resilience.

AN AGILE MINDSET ENSURES A HIGH SPEED OF LEARNING





Stage one: ACCEPTANCE

Shock, denial, coming to terms with the new reality

Stage two: SURVIVAL

Pulling the needed resources together and navigating through the crisis

Stage three: RE-INVENTION

- How to take advantage of the crisis?
- Thinking about the business differently.

It is the **mindset** that determines whether an organization is agile enough to take advantage of the new realities in a crisis.

A DIFFERENT APPROACH!



^{*} Source: John O. Burdett

Leadership can be described along the dimensions of "Head, Hand, Heart & Spirit"

"Let your staff work as autonomously as possible"

OFTEN LACKING ATTENTION

USUALLY IN FOCUS

DIRECTION

- Visionary/Strategic
- Intellect/Structure
- Convincing Communication
- Digital Literacy

THE HEAD



THINK

THE SPIRIT



INSPIRE

DAY-TO-DAY DIALOGUE

- Energy Level
- / Passion
- Positive Vibes
- / Trust

DFI IVFRY

- Drive Strategy into Business
- Target Orientation
- Manage Complexity
- Tangible Results

THE HAND



EXECUTE

THE HEART



ENGAGE

DEVELOPMENT

- Emotional Intelligence
- / Walk the Talk
- Coaching Mastery
- Attract, Hire and RETAIN Top Talent!

Practical Intelligence ———

Interpersonal Intelligence



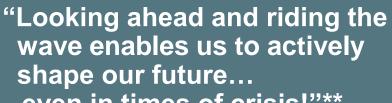
Tomorrows Leadership will be different! "What can we do to become more resilient?"

FOUR TRAITS OF RESILIENCE TO BE WORKED ON

Resilience is defined as "absorbing change and bouncing back".



- 1. Mental toughness
- 2. Agility/adaptability
- 3. Passion to learn
- 4. Leadership of self



...even in times of crisis!"**



^{*} Source: John O. Burdett

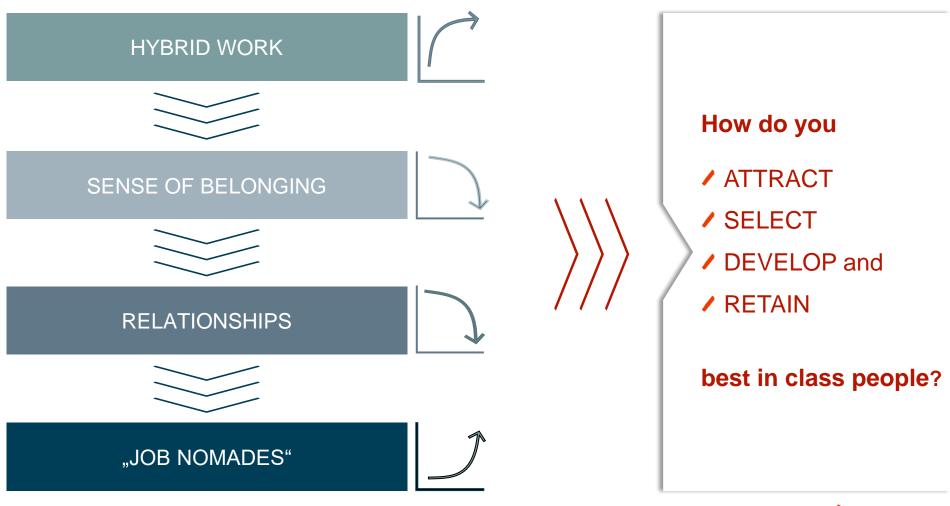
^{**}Source: Prof. Dr. Marion A. Weissenberger-Eibl



3. CONCLUSIONS



Due to hybrid work, sense for belonging and relationships are diminishing. Job-changes increase significantly.



Purpose is the glue that keeps all levels of a company working towards the same goal!

PURPOSE IS THE REASON FOR EXISTANCE BEYOND MAKING MONEY



^{*} Source: Karrierebibel.de and TRANSEARCH Roundtable discussions in 2022



"Put the most capable individuals in power, do not take yourself too important ...and relax." (Laszlo Bock*)

MODERN LEADERSHIP AND PERFORMANCE CULTURE

- Let your employees think and work like entrepreneurs.
- ✓ Give positive impulses (a call or email can increase productivity by 25%).
- / Listen! Listen! Listen!

/ Take power

your

well.

away from

managers

and trust your

employees to

do their jobs

- Meaningful tasks related to purpose
- Leadership+performance culture based on trust
- Working like Entrepreneurs
- Give autonomy**
- Unique working conditions***
- Transparent development opportunities
- **Improve** performance by focussing on personal growth

- Trust your people!
- Company culture is vastly superior to strategy.

Pay for performance only! It's perfectly OK to remunerate two employees in the same position differently.

> instead of compensation.





GOOGLE's former CHRO

Delegation is too restricted and does not unleash the power of creativity

Not only KITAs but: mobile working hubs; diverse, worldwide teams; self-directed teams; meetings only if needed - research indicates: -50%.

For each key lever a key question was distilled, supported by recommendations on how to master the current crisis*.

SIX KEY LEVERS AND KEY QUESTIONS TO MASTER THE CURRENT CRISIS



^{*} Source: TRANSEARCH Roundtable discussions in 2022



4. ABOUT TRANSEARCH



TRANSEARCH International Partners is one of the leading global executive search companies. TRANSEARCH TRANSEARCH

EUROPEAN COMPANY WITH A BROAD NETWORK OF TOP EXECUTIVES

- ✓ Founded 1982 in Paris, France
- Owner-managed
- 60 offices in 40 countries
- Global top 10 in executive search
- Specialists in all industries worldwide
- Only consultants with top management experience
- ✓ USP is the Orxestra[®] method and the know-how on how to "implant" transformation-energy into firms





If you need a competent partner to discuss what to do differently on Monday, please do not hesitate to contact us

TRANSEARCH HAS ESTABLISHED RELEVANT SERVICE OFFERINGS AND TOOLS FOR THE FOLLOWING OCCASIONS:

- ✓ Executive Search to identify and attract the best candidates to fill vacant positions in the company's leadership team or advisory board.
- Independent appraisals of key people or leadership teams in case of organizational transformations and/or changes of leadership and/or shareholders.
- ✓ Investment in individuals: TRANSEARCH Strategic Leadership Review (TSLR) as a talent management program for the targeted development of your best employees.
- Culture and leadership realignment: In-depth insights into the corporate and leader-ship culture as a basis for reflection, discussion and determination of the future direction. Team workshops followed by implementation programs.

...

Do not hesitate to contact us for a discussion of the aspects most important to you – no obligations attached!





5. THE SURVEY TEAM/INVITATION TO C-SUITE ROUNDTABLES IN 2023



The Survey Team

DR.-ING. CARLO MACKRODT

Carlo is Managing Partner with TRANSEARCH and heading the Munich office. He has 30 years of industrial and top management consulting experience, specialized on medium-sized and family-owned companies in the chemical, industrial equipment, automotive, high-tech and consumer goods industries. The impact of digitalization is his area of special interest.

He started his career as R&D Project Manager in the field of casting technologies and materials processing science, followed by almost one decade with KEARNEY in the Restructuring and Strategic Procurement Practice. Subsequently, he joined DCI, a market-place start-up, as executive board member and after its IPO joined HENKEL, where he held several international executive positions in IT, Finance, Supply Chain and Adhesives Production for the industry and consumers goods business unit.

Carlo studied Mechanical Engineering and Industrial Engineering at the Technical University of Munich (TUM), He holds a PhD degree in Engineering with focus on Casting Technologies and Materials Processing Science. He participated in postgraduate executive programs at IMD (Lausanne), INSEAD (Fontainebleau) and Thunderbird University (Arizona).

Grown up in Florence, Italy, he gained international experience with assignments in the USA, Brazil, UK, Italy, Sweden and China. Carlo speaks fluently five languages. He enjoys the mountains, likes white water kayaking and skiing and is actively practicing Aikido.



The Survey Team

BERND WENZLER

Bernd has been supporting TRANSEARCH since 2018 in projects with a focus on B2B-oriented business models and cross-sectional topics of leadership consulting. With his profound experience in transformation projects and a value-based understanding of leadership, he shapes corporate cultures along the Orxestra® dimensions. Combining expertise in the aerospace industry, automotive and mechanical engineering with the perspectives of strategy, business model and innovation management, he delivers quantifiable results.

Bernd was first involved with the implementation of Kanban processes while studying business administration at the University of Passau. He gained operational experience as an interim manager in various companies of the Treuhandanstalt. As head of procurement for non-production materials at Daimler-Benz he was responsible for the international purchasing strategy of infrastructure and production facilities and was part of the PMO team DaimlerChrysler in Detroit. After joining Airbus, he set up and implemented new business models and developed new market segments (Public Private Partnerships, Product as a Service, Homeland Security). As CEO of the Defence Electronics business unit, he developed this unit from an internal supplier to an independent, internationally operating B2B company. Subsequently, as CRM, he was responsible for the establishment and management of internationally operating joint ventures in India, South Africa, the Middle East and the USA.

As an advisor, Bernd supports medium-sized companies in questions of international business development, innovation management and the creation of digital business models. He holds several supervisory board mandates and is also involved in corporate social responsibility projects.



Many thanks to our TRANSEARCH colleagues for supporting the C-Suite Roundtables initiative in 2022



Ulrich F. Ackermann, Managing Director, TRANSEARCH International Germany and Chairman TRANSEARCH International Partners



Johannes Burghold, Managing Partner TRANSEARCH International Romania and Regional Vice President Eastern Europe



Dr. Barbara Busetto, Vice President South Europe & Global Council Member, TRANSEARCH International Italy



Prof. Dr. Jörg Elias, Principal, TRANSEARCH International Germany



Dr. Stefan Schwänzl, Client Partner, TRANSEARCH International Germany



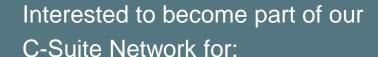
Contact details for participation at one of the eight virtual C-Suite Roundtables in Aug./Sept.2023 (duration 1h)

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